

Easy Reference Service Guide

Organisation	Low Vision Assessment	Optical Magnifiers	Daily Living Aids	Orientation & Mobility Training	Guidance,Advice & Support	Adaptive Technology
Australian Capital Territory						
Canberra Blind Society	-	Yes	Yes	-	Yes	-
Guide Dogs NSW/ACT	Yes	-	-	Yes	Yes	Yes
Vision Australia	Yes	Yes	Yes	Yes	Yes	Yes
New South Wales						
Guide Dogs NSW/ACT	Yes	Yes	-	Yes	Yes	Yes
University of NSW School of Optometry	Yes	Yes	Yes	-	Yes	Yes
Vision Australia	Yes	Yes	Yes	Yes	Yes	Yes
Queensland						
Guide Dogs Queensland	Yes	-	-	Yes	Yes	-
Queensland Blind Association Inc	-	Yes	Yes	-	Yes	Yes
Queensland University ofTechnology	Yes	Yes	Yes	Yes	Yes	Yes
Vision Australia	Yes	Yes	Yes	-	Yes	Yes
South Australia						
Guide Dogs Association of SA and NT Inc	-	Yes	Yes	Yes	Yes	-
The Royal Society for the Blind (RSB) of SA	Yes	Yes	Yes	Yes	Yes	Yes

Easy Reference Service Guide continued

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Tasmania						
Lions Low Vision Clinic	Yes	Yes	Yes	-	Yes	Yes
Royal Guide Dogs Association of Tasmania	Yes	Yes	Yes	Yes	Yes	Yes
Victoria						
Guide Dogs Victoria	-	-	Yes	Yes	Yes	-
Vision Australia	Yes	Yes	Yes	Yes	Yes	Yes
Victorian College of Optometry	Yes	Yes	-	-	-	-
Western Australia						
Association for the Blind of WA	Yes	Yes	Yes	Yes	Yes	Yes
Northern Territory						
Guide Dogs of SA and NT Inc	Yes	Yes	Yes	Yes	Yes	Yes
Vision Resources NT						

Please Note: Information on services provided by each agency listed in the Easy Reference Service Guide is self reported.All efforts have been made by the Macular Degeneration Foundation to verify the accuracy of the information with the service provider.

National - Service Directory

Australian Local Government Association

Phone: (02) 6122 9400
Address: 8 Geils Court
DEAKIN ACT 2600
Website: www.alga.asn.au

Commonwealth Carelink Centre

Phone: 1800 052 222
Website: www.commcarelink.health.gov.au
Email: commcarelink@health.gov.au

Centrelink

Phone: 131 021
Website: www.centrelink.gov.au

Department of Veterans' Affairs

Phone: 133 254
Website: www.dva.gov.au

The Royal Australian and New Zealand College of Ophthalmologists

Phone: (02) 9690 1001
Address: 94-98 Chalmers Street
SURRY HILLS NSW 2010
Website: www.ranzco.edu
Email: ranzco@ranzco.edu

Lifeline Australia

Phone: 131 114
Address: PO Box 173
DEAKIN WEST ACT 2600
Website: www.lifeline.org.au

National Information Library Service

Phone: 1300 654 656
Website: www.visionaustralia.org.au
Email: library@visionaustralia.org.au

Optometrists Association Australia

Phone: (03) 9663 6833
Website: www.optometrists.asn.au
Email: oaanat@optometrists.asn.au

Other Helpful Links:

Beyond Blue

Phone: 1300 224 636
Website: www.beyondblue.org.au

Depressionet

Website: www.depressionet.com.au

Job Able

Website: www.jobable.gov.au

Australian Capital Territory - Service Directory

Canberra Blind Society

Phone: (02) 6247 4580
Address: Room G06
The (new) Griffin Centre
Genge Street
CANBERRA CITY ACT 2601
Website: http://users.tpg.com.au/canblind
Email: canblind@tpg.com.au

Guide Dogs NSW/ACT

Phone: (02) 6285 2988
Address: Suite 4, Mungga-Iri House
18 Napier Close
DEAKIN ACT 2600
Website: www.guidedogs.com.au
Email: southern@guidedogs.com.au

IRPH Canberra 1125am

Phone: (02) 6241 4076
Website: www.radio1rph.org.au
Email: radio1rph@bigpond.com

Vision Australia

Phone: 1300 84 74 66
Address: Floor 2, Saraton Building
22 East Row
CANBERRA ACT 2600
Website: www.visionaustralia.org
Email: info@visionaustralia.org

New South Wales - Service Directory

Guide Dogs NSW/ACT

Phone: (02) 9412 9300
Address: 2-4 Thomas Street
CHATSWOOD NSW 2067
Website: www.guidedogs.com.au

2RPH Sydney's Radio Reading Service 1224am

Phone: (02) 9518 8811
Website: www.2rph.org.au
Email: 2rph@2rph.org.au

University of NSW School of Optometry

Phone: (02) 9385 4624
Address: Level 1 Rupert Myers Building
(North Wing)
School of Optometry and
Vision Science
Gate 14, Barker Street
KENSINGTON NSW 2033
Website: www.optom.unsw.edu.au
Email: optomclinic@unsw.edu.au

Vision Australia

Phone: 1300 84 74 66
Address: 4 Mitchell Street
ENFIELD NSW 2134
Website: www.visionaustralia.org
Email: info@visionaustralia.org

Orthoptic Association of Australia (NSW Branch)

Phone: 0418 168 649
Address: PO Box 282
LIDCOMBE NSW 1825
Website: www.orthoptics.org.au
Email: office@orthoptics.org.au

Northern Territory - Service Directory

Guide Dogs Association of SA and NT Inc

Vision Resources NT

Phone: (08) 8981 5488
Address: Shop 4, 5 Keith Lane,
Fannie Bay, DARWIN NT 0820
Website: www.guidedogs.org.au
Email: info@guidedogs.org.au

Vision Australia

Phone: 1300 84 74 66
Website: www.visionaustralia.org
Email: info@visionaustralia.org

Queensland - Service Directory

Guide Dogs Queensland

Phone: (07) 3261 7555
Address: 1978 Gympie Road
BALD HILLS QLD 4036
Website: www.guidedogsqld.com.au
Email: admin@guidedogsqld.com.au

Queensland Blind Association Inc

Phone: (07) 3848 8888
Address: 26 Warwick Street
ANNERLEY QLD 4103
Website: www.qba.asn.au
Email: qba@qba.asn.au

4RPH Brisbane 1296

Phone: (07) 3831 1296
Website: www.cwpp.slq.gov.au/radio4rph
Email: radio4rphnews@uq.net.au

Vision Australia

Phone: 1300 84 74 66
Address: 37 Kent Street
WOOLLONGABBA
QLD 4102
Website: www.visionaustralia.org
Email: info@visionaustralia.org

Queensland Narrating Service

Phone: (07) 3895 8555
Website: www.connectqld.org.au/gns
Email: gns@gil.com.au

Queensland University of Technology

Phone: (07) 3864 5743
Address: School of Optometry
Victoria Park Road
KELVIN GROVE QLD 4059
Website: www.hlth.qut.edu.au/opt
Email: optometry.enquiries@qut.edu.au

South Australia - Service Directory

Guide Dogs Association of SA and NT Inc Phone: (08) 8203 8333 Address: 251 Morphet Street ADELAIDE SA 5000 Website: www.guidedogs.org.au Email: info@guidedogs.org.au	The Royal Society for the Blind (RSB) of SA Phone: (08) 8232 4777 Address: Knapman House 230 Pirie Street ADELAIDE SA 5000 Website: www.rsb.org.au Email: mail@rsb.org.au
5RPH Adelaide 1197am Phone: (08) 8231 1197 Website: www.rphadelaide.org.au Email: hans@rphadelaide.org.au	

Tasmania - Service Directory

Royal Guide Dogs Association of Tasmania Phone: (03) 6331 8100 Address: 83 Elphin Road LAUNCESTON TAS 7250 Website: www.guidedogstas.com.au Email: admin@guidedogstas.com.au	7RPH Hobart 864am Phone: (03) 6224 1864 Website: www.7rph.org.au Email: 7rph@tassie.net.au
Lions Low Vision Clinic Phone: (03) 6222 8310 Address: Eye Clinic, RHH Cnr Argyle & Liverpool Streets HOBART TAS 7000 Email: maryann.oregan@dhhs.tas.gov.au	

Victoria - Service Directory

Guide Dogs Victoria Phone: 1800 988 626 Address: Chandler Highway KEW VIC 3101 Website: www.guidedogsvictoria.com.au Email: referrals@guidedogsvictoria.com.au	Vision Australia Phone: 1300 84 74 66 Address: 454 Glenferrie Road KOOYONG VIC 3144 Website: www.visionaustralia.org Email: info@visionaustralia.org
Vision Australia Radio 1179am Phone: (03) 9864 9333 Website: www.visionaustralia.org Email: rphmelbourne@visionaustralia.org	Victorian College of Optometry Melbourne Optometry Clinic Phone: (03) 9349 7400 Address: Cnr Keppel & Cardigan Street CARLTON VIC 3053 Website: www.vco.org.au Email: info@visionaustralia.org

Western Australia - Service Directory

Association for the Blind of WA Phone: (08) 9311 8202 Address: PO Box 101 VICTORIA PARK WA 6979 Website: www.guidedogswa.com.au Email: mailbox@abwa.asn.au	6RPH Perth 990am Phone: (08) 9470 4966 Website: www.inforadio.com.au Email: 6rph@inforadio.com.au
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Private Providers of Adaptive Technology

Quantum Technology Pty Ltd

NSW: (02) 8844 9888
QLD: (07) 3831 4894
VIC: (03) 9545 4100
Website: www.quantumtechnology.com.au
Email: info@quantumtechnology.com.au

VisiTech Magnifiers

Phone: (02) 9484 6979
Address: PO Box 276
THORNLEIGH NSW 2120
Website: www.enhancedvision.com
Email: sgriffin_visitech@bigpond.com

Micro Marvellous

Phone: (03) 9890 9383
Address: PO Box 188
KERRIMUIR VIC 3129
Website: www.micromarvellous.com.au
Email: gaethjo@micromarvellous.com.au

HumanWare

NSW: (02) 9686 2600
QLD: (07) 3822 6812
VIC: (03) 9686 2601
Website: www.humanware.com
Email: phil.hazell@humanware.com

IBM

Human Ability and Accessibility Center
Website: www-306.ibm.com/able/index.html

Audio-Read

Phone: (02) 9212 5535
Address: Suite 65 (Level 4)
330 Wattle Street
ULTIMO NSW 2007
Website: www.audio-read.com.au
Email: info@audio-read.com.au

Redbank Instruments

Phone: 1300 788 239
Address: 6 Bridge Street
PICKTON NSW 2571
Email: sales@redbank.net.au

Microsoft

Resource Guide for Individuals with Visual Difficulties and Impairments
Website: www.microsoft.com/enable/guides/vision.aspx

Apple Computer

Accessibility Technologies
Website: www.apple.com/accessibility

Optek Systems

Phone: (02) 9680 0600
Address: PO Box 277
RYDALMERE NSW 1701
Website: <http://members.optusnet.com.au/terryk/>
Email: opteksystems@bigpond.com

Glossary

Adaptive Technology

Adaptive technology is the term used to describe devices that help people with low vision in the various activities of daily living. Some examples include software for computers to enlarge screen print size with audio and electronic magnification units such as Closed Circuit Televisions.

Daily Living Aids

Daily Living Aids are practical tools designed to assist with daily activities including large print books, 'talking books', large-button phones, talking clocks, large TV remote controls and coin-sorters.

Low Vision Assessment

A Low Vision Assessment involves testing for the amount of vision remaining to determine what assistance the individual requires. It helps the individual to gain better understanding of low vision and to make the most of remaining sight.

Optical Magnifiers

Optical magnifiers are devices made of glass to enlarge print. They come in many different forms. They can be hand-held, telescopic or on stands and some have built in lights.

Eye Care Professionals

An eye care professional in this guide refers to Ophthalmologists and Optometrists.

Orientation and Mobility Training

Orientation and Mobility Training helps a person with low vision to move about independently, confidently and safely in the home, the local community and the workplace.

Ophthalmologist

An ophthalmologist is a medical doctor who has completed extra training in eyes. Ophthalmologists perform eye examinations, treat disease, prescribe medication and perform surgery. They may also write prescriptions for spectacles and contact lenses. Some ophthalmologists have further specialisation as a retinal specialist.

Optometrist

An optometrist performs eye examinations for both vision and health problems, prescribes spectacles and fits contact lenses. Some optometrists have further specialisation in low vision rehabilitation. They can detect eye diseases and refer patients to ophthalmologists for treatment.

Orthoptist

An orthoptist is a health care practitioner who assesses vision and eye movements. Orthoptists most commonly work in eye clinics with an ophthalmologist and assist in diagnostic procedures and treatments.

**These quotes are attributed to people living with low vision*