

Easy Reference Service Guide

Organisation	Low Vision Assessment	Optical Magnifiers
Australian Capital Territory		
Canberra Blind Society	-	Yes
Guide Dogs NSW/ACT	Yes	-
Vision Australia	Yes	Yes
New South Wales		
Guide Dogs NSW/ACT	Yes	Yes
University of NSW School of Optometry	Yes	Yes
Vision Australia	Yes	Yes
Queensland		
Guide Dogs Queensland	Yes	-
Queensland Blind Association Inc	-	Yes
Queensland University of Technology	Yes	Yes
Vision Australia	Yes	Yes
South Australia		
Guide Dogs Association of SA and NT Inc	-	Yes
The Royal Society for the Blind (RSB) SA	Yes	Yes

	Daily Living Aids	Orientation & Mobility Training	Information & Helpline	Adaptive Technology
	Yes	-	Yes	-
	-	Yes	Yes	Yes
	Yes	Yes	Yes	Yes
	-	Yes	Yes	Yes
	Yes	-	Yes	Yes
	Yes	Yes	Yes	Yes
	-	Yes	Yes	-
	Yes	-	Yes	Yes
	Yes	Yes	Yes	Yes
	Yes	-	Yes	Yes
	Yes	Yes	Yes	-
	Yes	Yes	Yes	Yes

Easy Reference Service Guide continued

Organisation	Low Vision Assessment	Optical Magnifiers
Tasmania		
Lions Low Vision Clinic	Yes	Yes
Royal Guide Dogs Tasmania	Yes	Yes
Victoria		
Guide Dogs Victoria	Yes	Yes
Vision Australia	Yes	Yes
Victorian College of Optometry	Yes	Yes
Western Australia		
Association for the Blind of WA	Yes	Yes
Northern Territory		
Guide Dogs of SA/NT Inc	Yes	Yes

Daily Living Aids	Orientation & Mobility Training	Information & Helpline	Adaptive Technology
Yes	-	Yes	Yes
Yes	Yes	Yes	Yes
Yes	Yes	Yes	-
Yes	Yes	Yes	Yes
-	-	-	-
Yes	Yes	Yes	Yes
Yes	Yes	Yes	Yes

Please Note: Information on services provided by each agency listed in the Easy Reference Service Guide is self reported. All efforts have been made by the Macular Disease Foundation Australia to verify the accuracy of the information with the service provider.

National - Service Directory

Australian Local Government Association

Phone: (02) 6122 9400
Address: 8 Geils Court
DEAKIN ACT 2600
Website: www.alga.asn.au

Lifeline Australia

Phone: 131 114
Website: www.lifeline.org.au
Email: national@lifeline.org.au

Commonwealth Respite and Carelink Centre

Phone: 1800 052 222
Website: www.commcarelink.health.gov.au
Email: commcarelink@health.gov.au

Vision Australia Library and Information Service

Phone: 1300 654 656
Address: 454 Glenferrie Road
KOOYONG VIC 3144
Website: www.visway.org.au
Email: library@visionaustralia.org

Centrelink

Phone: 132 717
Website: www.humanservices.gov.au

Optometrists Association Australia

Phone: (03) 9668 8500
Address: 204 Drummond Street
CARLTON VIC 3053
Website: www.optometrists.asn.au
Email: oaanat@optometrists.asn.au

Department of Veterans' Affairs

Phone: 133 254
Website: www.dva.gov.au
Email: generalenquiries@dva.gov.au

The Royal Australian and New Zealand College of Ophthalmologists

Phone: (02) 9690 1001
Address: 94-98 Chalmers Street
SURRY HILLS NSW 2010
Website: www.ranzco.edu
Email: ranzco@ranzco.edu

Beyond Blue

Phone: 1300 224 636
Address: PO Box 6100
HAWTHORN WEST
VIC 3122
Website: www.beyondblue.org.au
Email: info@beyondblue.org.au

depressionNet

Website: www.depressionnet.org.au

Job Able

Phone: 1800 464 800
Website: www.jobaccess.gov.au

Lions Visual Independence Foundation

Phone: 1300 787 469
Address: PO Box 2307
KEW VIC 3101
Website: www.visualindependence.org.au
Email: info@visualindependence.org.au

Orthoptics Australia

Phone: (03) 9857 9390
Address: PO Box 1104
GREYTHORN VIC 3104
Website: www.orthoptics.org.au
Email: office@orthoptics.org.au

Australian Capital Territory - Service Directory

Canberra Blind Society

Phone: (02) 6247 4580
Address: Room G06, Griffin Centre
Genge Street
CANBERRA CITY ACT 2601
Website: userstpg.com.au/canblind
Email: canblind@tpg.com.au

1RPH Canberra 1125am

Phone: (02) 6241 4076
Website: www.radio1rph.org.au
Email: admin@radio1rph.org.au

Guide Dogs NSW/ACT

Phone: (02) 6285 2988
Address: Suite 4, Mungga-Iri House
18 Napier Close
DEAKIN ACT 2600
Website: guidedogs.com.au
Email: ACToffice@guidedogs.com.au

Vision Australia

Phone: 1300 847 466
Address: Level 2
22 East Row
CANBERRA ACT 2601
Website: www.visionaustralia.org
Email: info@visionaustralia.org

New South Wales - Service Directory

Guide Dogs NSW/ACT

Phone: 1800 804 805
(02) 9412 9300
Address: 2-4 Thomas Street
CHATSWOOD NSW 2067
Website: www.guidedogs.com.au

2RPH Sydney 1224am

Phone: (02) 9518 8811
Website: www.2rph.org.au
Email: 2rph@2rph.org.au

University of NSW School of Optometry

Phone: (02) 9385 4624
Address: Level 1, Rupert Myers Building
(North Wing), School of
Optometry and Vision Science
The University of NSW
Gate 14, Barker Street
KENSINGTON NSW 2033
Website: www.optom.unsw.edu.au
Email: optomclinic@unsw.edu.au

Centre for Eye Health

Phone: 1300 421 960
Address: Rupert Myers Building
(M15) South Wing
The University of NSW
Gate 14, Barker Street
KENSINGTON NSW 2033
Website: www.cfeh.com.au

Vision Australia

Phone: 1300 847 466
Address: 4 Mitchell Street
ENFIELD NSW 2136
Website: www.visionaustralia.org
Email: info@visionaustralia.org

Northern Territory - Service Directory

Guide Dogs Association of SA/NT

Phone: (08) 8995 2222
Address: Shop 4, 5 Keith Lane
FANNIE BAY NT 0820
Website: www.guidedogs.org.au
Email: info@guidedogs.org.au

Queensland - Service Directory

Guide Dogs Queensland

Phone: 1800 810 122
Address: 1978 Gympie Road
BALD HILLS QLD 4036
Website: www.guidedogsqld.com.au
Email: admin@guidedogsqld.com.au

Queensland Blind Association

Phone: (07) 3848 8888
Address: 26 Warwick Street
ANNERLEY QLD 4103
Website: www.qba.asn.au
Email: qba@qba.asn.au

Queensland Narrating Service

Phone: (07) 3324 0004
Address: 373 Old Cleveland Road
COORPAROO QLD 4151
Website: www.qns.net.au
Email: qns@qns.net.au

Queensland University of Technology

Phone: (07) 3138 9777
Address: QUT Health Clinics -
44 Musk Avenue
KELVIN GROVE QLD 4059
Website: www.healthclinics.qut.edu.au
Email: healthclinics@qut.edu.au

4RPH Brisbane 1296am

Phone: (07) 3831 1296
Website: www.4rph.org.au
Email: radio4rphnews@uq.net.au

Vision Australia

Phone: 1300 847 466
Address: 373 Old Cleveland Road
COORPAROO QLD 4151
Website: www.visionaustralia.org
Email: info@visionaustralia.org

Greenslopes Private Hospital Low Vision Care Clinic

Phone: (07) 3394 7670
Address: Newdegate St
GREENSLOPES QLD 4120
Website: www.greenslopesprivate.com.au
Email: enquirygph@ramsayhealth.com.au

South Australia - Service Directory

Guide Dogs Association of SA/NT

Phone: (08) 8203 8333
Address: 251 Morphett Street
ADELAIDE SA 5000
Website: www.guidedogs.org.au
Email: info@guidedogs.org.au

5RPH Adelaide 1197am

Phone: (08) 8234 1197
Website: www.rphadelaide.org.au
Email: hans@rphadelaide.org.au

The Royal Society for the Blind (RSB) SA

Phone: (08) 8417 5599
1800 675 554
Address: Knapman House
230 Pirie Street
ADELAIDE SA 5000
Website: www.rsb.org.au
Email: mail@rsb.org.au

Tasmania - Service Directory

Royal Guide Dogs Tasmania

Phone: (03) 6232 1222
Address: 164 Elizabeth Street
HOBART TAS 7000
Website: www.guidedogstas.com.au
Email: admin@guidedogstas.com.au

7RPH Hobart 864am

Phone: (03) 6224 1864
Website: www.7rph.org.au
Email: 7rph@tassie.net.au

Lions Low Vision Clinic

Phone: (03) 6222 8310
Address: Eye Clinic, RHH, Cnr Argyle
& Liverpool Streets
HOBART TAS 7000
Email: llvc@dhhs.tas.gov.au

Victoria - Service Directory

Guide Dogs Victoria

Phone: (03) 9854 4444
Address: Chandler Highway
KEW VIC 3101
Website: www.guidedogsvictoria.com.au
Email: referrals@guidedogsvictoria.com.au

Vision Australia

Phone: 1300 847 466
Address: 454 Glenferrie Road
KOOYONG VIC 3144
Website: www.visionaustralia.org
Email: info@visionaustralia.org

Vision Australia Radio 1179am

Phone: 1300 847 466
Website: www.visionaustralia.org
Email: var.melbourne@visionaustralia.org

Australian College of Optometry

Phone: (03) 9349 7400
Address: Cnr Keppel & Cardigan Street
CARLTON VIC 3053
Website: www.aco.org.au
Email: aco@aco.org.au

Western Australia - Service Directory

Association for the Blind of WA

Phone: (08) 9311 8202
1800 847 466 (within WA)
Address: 61 Kitchener Avenue
VICTORIA PARK WA 6979
Website: www.guidedogswa.com.au
Email: hello@guidedogswa.com.au

6RPH Perth 990am

Phone: (08) 9470 4966
Website: www.inforadio.com.au
Email: 6rph@inforadio.com.au

Glossary

Adaptive Technology

Adaptive technology is the term used to describe devices that help people with low vision in the various activities of daily living. Some examples include software for computers to enlarge screen print size with audio and electronic magnification units such as closed circuit televisions.

Daily Living Aids

Daily living aids are practical tools designed to assist with daily activities including large print books, talking books, large-button phones, talking clocks, large TV remote controls and coin-sorters.

Low Vision Assessment

A low vision assessment involves testing for the amount of vision remaining to determine what assistance the individual requires. It helps the individual to gain better understanding of low vision and to make the most of remaining sight.

Optical Magnifiers

Optical magnifiers are devices with a glass lens to enlarge print. They come in many different forms. They can be hand-held, telescopic or on stands and some have built-in lights.

Eye Care Professionals

An eye care professional in this guide refers to ophthalmologists and optometrists.

Orientation and Mobility Training

Orientation and mobility training helps a person with low vision to move about independently, confidently and safely in the home, the local community and the workplace.

Ophthalmologist

An ophthalmologist is a medical doctor who has completed extra training in eyes. Ophthalmologists perform eye examinations, treat disease, prescribe medication and perform surgery. They may also write prescriptions for spectacles and contact lenses. Some ophthalmologists have further specialisation as a retinal specialist.

Optometrist

An optometrist performs eye examinations for both vision and health problems, prescribes spectacles and fits contact lenses. Some optometrists have further specialisation in low vision rehabilitation. They can detect eye diseases and refer patients to ophthalmologists for treatment.

Orthoptist

An orthoptist is an allied health professional who assists in the diagnosis and treatment of vision problems. An orthoptist may work in an ophthalmologist's surgery, a hospital, a community eye clinic or in a rehabilitation setting.

**These quotes are attributed to people living with low vision*